Shad Canada
2022 Program Handbook

Preamble

The Shad experience is unique. The setting, the activities, the transformational opportunities, and the participants are all special. While the program is demanding, it takes place in a supportive community meant to foster personal growth and learning. Participants must put forth their very best efforts in order to produce the greatest gains from this environment of exploration, collaboration, and innovation.

COMMITMENT
Shad Canada commits to providing an engaging and exciting enrichment experience. It will stimulate creativity and nurture initiative, talent, and civic and social values. A Shad participant commits to full participation in the program, positively contributing to team dynamics and being respectful of others at all times.

Shad Canada has the responsibility to ensure the safety and well-being of all members in the Shad program and therefore seeks to balance the rights of the individuals against the welfare of the larger group.

Participant’s behaviour, actions, and communications (both verbal and written) are to be consistent with Shad values at all times.

MISSION AND VALUES
Shad Canada’s mission and values provide the program’s framework. Actions and decisions are guided by these values; therefore, it is critical that every participant understand and commit to them.

Shad Mission
To ignite youth potential to create lasting impact.

Shad Values
CREATIVITY: We cherish the freedom to explore, create and innovate.

EXCELLENCE: We aspire to excellence in all we do.

COMMUNITY: We are committed to the respect, cooperation, and shared fun that builds a powerful, supportive community, while remaining mindful of the safety and well-being of that community.

DIVERSITY: We value diversity and open discussion.

RESPONSIBILITY: Our behaviour is always governed by respect for others and the highest standards of ethical conduct.
1.0 Participant Code of Conduct

The Shad program is an experience which values and rewards achievement, excellence, effort, innovation, and creativity. Shad Canada institutes a Code of Conduct, policies, and boundaries to ensure that participants and campus team members are safe, and the program objectives are met. As a result, the rules that we have in place are all extremely important, and all participants must follow them.

1.1 Respect for Self and Others
Every participant shall:

- Respect the rights and dignity of all members of the Shad community.
- Demonstrate responsibility, recognizing that words and behaviours are an example to other participants.
- Demonstrate consideration, integrity, due diligence, and good judgement in all interpersonal relationships and interactions.
- Consider the physical and emotional safety of others and support members of the community in their goals and efforts.
- Maintain open and honest communications.
- Be friendly, courteous, and kind, encouraging the participation of others while being sensitive to the different capacities of community members.

1.2 Safety and Security
It is important that participants behave responsibly and do not compromise their own personal safety or endanger the safety of others. The campus team reserves the right to determine what constitutes unsafe practices, and participants are required to follow the instructions of the campus team.

Entering another participant's residence room without permission or disturbing another participant’s property is prohibited. Participants must ensure that residence floor doors are firmly closed and locked at all times.

1.3 Drugs and Alcohol
Shad has a zero tolerance on the consumption and/or possession of recreational or illegal drugs and/or alcohol which are both unlawful and strictly forbidden.

1.4 Weapons
Shad has a zero tolerance on participants carrying, or having in their possession or belongings, any weapon as defined in the Criminal Code of Canada. This includes, but is not limited to any firearm, weapon, imitation of a weapon, ammunition, hunting knife, prohibited device or dangerous chemicals including explosives and fireworks.

1.5 Lost, Stolen or Damaged Property
The Shad program is not liable, directly or indirectly, for any loss or theft of personal property, or for damage or destruction of such property.

Participants will be responsible for replacement costs of lost residence keys, meal tickets and damage to residence/university property.
1.6 **Exclusive Relationships**
Close friendships are not discouraged, but exclusive relationships are. Exclusive relationships or overly close or intimate pairings detract from the community, keep others at a distance, and interfere with small group projects and large group activities. As a result, a campus team member may intervene when such behavior comes to their attention.

1.7 **Sexual Impropriety**
Many students develop exceptionally strong and often life-long friendships at the program. At the same time, appropriate boundaries are critical to both the well-being of individuals and the overall climate and supportiveness of the whole community.

Sexual behaviour between participants is prohibited. Actions, discussions, or remarks of an overtly sexual nature are prohibited. Sexually suggestive remarks or behaviour are prohibited.

1.8 **Sexual Harassment/Abuse**
All members of the Shad community have a right to a safe and supportive environment that respects the dignity and self-esteem of all.

Sexual harassment can be regarded as an unwarranted intrusion upon the sexual dignity of a person, and it can include jokes, innuendos, insults, sexist remarks, derogatory or pornographic pictures, leering, touching, or kissing. It is any conduct, comment, gesture or contact of a sexual nature, whether on a one-time basis or in a series of incidents, that could cause offense, embarrassment, or humiliation, or that could be perceived by the individual as placing a condition of a sexual nature on their acceptance, involvement or inclusion. Sexual harassment may be directed at members of the same, or the opposite sex.

Behaviour which constitutes sexual harassment or abuse is neither condoned nor tolerated.

Any participant who has or thinks that they have been subjected to sexual harassment or abuse are encouraged to report the incident to a campus team member immediately. Shad Canada commits to responding supportively and taking every report seriously.

If, for whatever reason, a participant is not comfortable reporting an incident to a campus team member, they may contact:

Leanne O’Donnell, Director, National Programs
Shad Canada
Email to: leanne@shad.ca
Confidential Voice Mail: 519-884-8844 x 235
Address: 419-A Phillip Street, Waterloo, ON N2L 3X2
1.9 **Harassment, Bullying and Violence**
The following behaviour will not be tolerated within the Shad program, on host university/program property or at any program-sponsored or related activities:

- Any physical assault, threats of assault, intimidation or bullying.
- Any jokes, slurs, remarks, comments, or any other behaviour of a derogatory or oppressive nature relating to another person’s religion, creed, race, gender, sexual orientation, colour, ancestry, ethnicity or disability.
- Any abuse of any nature including emotional or psychological abuse, verbal violence and/or social exclusion.
- Vandalism or destruction of property belonging to the host university, Shad, or any other person or entity.
- Hate-motivated comments or behaviour.
- Verbal or written statements that could be construed as threats of violence.

1.10 **Respect for Privacy**
Shad is a close community of a semi-communal nature. Close quarters means that respect for privacy is of extra importance. Participants must always be conscious of the personal space of others and especially of roommates. Special care must be taken in the areas of sleeping, changing of clothes and bathing.

1.11 **Dress Code**
Dress that may be reasonably considered as offensive, sexually evocative, or excessively revealing is prohibited.

1.12 **Leaving Campus**
Participants are NEVER permitted to go off campus without explicit permission from a campus team member.

1.13 **Use of Mobile Devices**
To promote greater focus on Shad activities and involvement, use of cell phones will be limited at the discretion of each campus. As a result, expect delays when communicating with participants via phone, text messages or emails. The program team will provide contact information for reaching participants in case of emergency.

1.14 **Social Media**
Participants must be mindful of others when posting on social media. Questionable content, a violation of privacy and/or misuse of Shad Canada’s brand will result in disciplinary action.

2.0 **Privacy and Confidentiality**

2.1 **Right to Privacy**
Shad works hard to respect and protect each participant’s right to privacy. The program only shares information based on the signed [Terms of Use](#).
2.2 **Privacy and Confidentiality**  
Shad Canada respects a participant’s right to privacy and confidentiality but reserves the right to notify and/or consult with parents/legal guardians/alternate contacts on issues related to a serious breach of the Code of Conduct, the Terms of Use or in cases when personal well-being is at risk.

3.0 **Disciplinary Action**

3.1 **Disciplinary Action**  
When a participant is in breach of the Code of Conduct, the Terms or Use or fails to comply with a rule, policy, procedure or direction from a campus team member, action will be taken. Action will include a range of consequences up to and including immediate expulsion from the program.

Shad Canada reserves the right to determine appropriate disciplinary action(s).

3.2 **Expulsion from the Program**  
Expulsion from the program will result in the forfeiture of any program fee or bursary awarded. The parent/legal guardian or designated contact person will be responsible for coordinating travel arrangements for the participant to return home safely. They will also assume all costs associated with such travel.

4.0 **Program Administration**

4.1 **Dates of the Program**  
Sunday, July 3 – Friday, July 29, 2022

Arrival and departure details vary between programs and locations, therefore refer to your Campus Information Guide for specific times and additional information.

4.2 **Program Fee**  
$6,100 CDN

The program fee covers all residence accommodation, meals, academic activities, and field trips. The fee does not cover travel to and from the assigned campus location, residence key deposits, money for incidentals such as laundry or Shad swag purchases, or any other expenses not specified as included in the fee.

4.3 **Refund and Cancellation Policy**

- Deposits are refundable until April 4, 2022 less a $300 administration fee
- **NO REFUNDS will be issued** after April 5, 2022 including if a student leaves during the program for any reason

To cancel participation in the program and to request a refund, contact Cheryl Thompson at cheryl@shad.ca
4.4 **Cancellation of Program**
If Shad Canada is required to cancel an in-person program, a refund will be made to program participants.

4.5 **Transportation**
Parents and participants are responsible for making travel arrangements to and from their assigned program, assume all costs associated with travel and to purchase cancellation insurance. When flying, direct flights are strongly recommended to avoid missed connections.

4.6 **Accommodation Pre-and-Post Program**
Shad Canada assumes no responsibility for the safety, care, or well-being of participants who arrive early, or depart late outside of official program dates/times.

If travel arrangements require early arrival or late departure, it is the parent/legal guardian's responsibility to make alternative arrangements for accommodation and/or provide supervision.

4.7 **Arrival at Campus**
Participants will be reminded to contact their parent/legal guardian to advise when they have arrived safely on campus. Participants and/or parents are asked to contact the team representative identified in the Campus Information Guide if their travels are delayed from what has previously been communicated.

4.8 **Shad Program Team**
Shad Program team members are located at each campus location and include some, or all the following positions: Program Director(s), Program Manager, Program Assistants and Program Faculty. The program team is a participant's first point of contact during the program.

4.9 **Attendance**
Program teams spend a great deal of time and effort building a true sense of community amongst the group therefore Shad participants **must** commit to attending full-time for the entire 27-day period, including living on campus. There are **no exceptions** to the full-time commitment (medical or family emergencies excluded).

4.10 **Visiting the Program**
Family and friends are NOT permitted to visit participants during the program.

**Open Day** is a celebration which takes place on the last Thursday of the program. Family and friends may be invited to attend this celebration if health and safety protocols permit at that time. Details will be shared closer to the event.
4.11 **Medical Accommodation**
Participation in all educational and recreational activities is mandatory. If, for whatever reason a participant cannot fully engage in physical/recreational activities, Shad Canada must be formally advised in advance of the program commencing. Once in receipt of this information, Shad Canada will make all reasonable effort to accommodate the needs of the participant.

4.12 **Medical Insurance**
It is essential that participants have full health coverage while attending Shad. Out-of-province medical insurance is important because provincial plans may not cover all situations. It is therefore strongly recommended that participants obtain extra medical insurance if travelling outside of their home province.

4.13 **Medical Emergency Liability**
It is the responsibility of the parent/legal guardian to pay for all medical appointments and/or devices required as a result of injury incurred at the program.

4.14 **Medications and Allergies**
Participants are expected to bring and administer their own medications as per the instruction of their doctor/physician. Participants should also ensure that they bring enough medication for the full duration of the program. If medication requires refrigeration, participants should advise their campus Program Director in advance of the program commencing.

Shad program team members will not administer medication.

Shad program team members will not provide a participant with any over-the-counter medication without written authorization from their parent / legal guardian.

If a participant is bringing an EPIPEN to the program, they must carry it with them at all times and have access to a refill prescription if required.

5.0 **Contact Information**

5.1 Shad Canada

Cheryl Thompson, Student Coordinator
Email to: cheryl@shad.ca
Phone: 519-884-8844 x 222
Address: 419-A Phillip Street, Waterloo, Ontario N2L 3X2